

Important helpline Nos. for ESE/Supple Examination (December- 2020)

1. **If course is not mapped on my login or incorrect course is showing.**
Kindly email at - d.bhawal@ddn.upes.ac.in & hema@ddn.upes.ac.in before 10th December 2020.
2. **If Hall ticket is not generated properly or any discrepancy in course, Exam date & time -** Kindly email at - v.bisht@ddn.upes.ac.in before 12th December 2020
3. **Internet/Web cam & Microphone issues persist during the Examination?**
Kindly check your system compatibility and ensure to stable Internet.
CodeTantra Helpline Nos.- +91 799 541 7777 +91 630 500 7479 +91 630 500 8997
CodeTanta Support Email ID- support@codetantra.com
4. **If there is any doubt/error in any question while appearing in examination?**
You can chat and ask the Proctor to get the doubt cleared through Examination Superintendent.
5. **Any medical emergency before the examination.**
Kindly inform to respective school Examination superintendent through email.

School	Name	Email ID
SOE	Dr. Sanjeev Kumar/ Dr. Ranjan Mishra	s.kumar@ddn.upes.ac.in; rmishra@ddn.upes.ac.in
SOB	Dr. Sumeet Gupta	sumeetgupta@ddn.upes.ac.in
SOCS	Dr. Hanumat Sastry G	hsastry@ddn.upes.ac.in
SOHS	Dr. Jyoti Upadhyay	jupadhyay@ddn.upes.ac.in
SOL	Dr. Ashish Verma	averma@ddn.upes.ac.in

6. **During the examination- Online Examination support:**
Dedicated Helpdesk number for students (during 14th Dec.2020 to 3rd Jan. 2021) for **Web cam & Microphone issues-**
Mobile: +91 630 500 7479, +91 630 500 8997, +91 799 541 7777
E-mail: support@codetantra.com

UPES –Support:

NAME	EMAIL ID	MOBILE NO
Ms. Deepti Bhawal	d.bhawal@ddn.upes.ac.in	8146542249
Ms. Hema Sharma	hema@ddn.upes.ac.in	7500485848